

Aluminum and Wood Rehabilitation Products Safety and Care

Installation

- If assembly is required, follow provided assembly instructions.
- Place product on level surface or adjust leveling feet if present.
- Check hardware and tighten where loose.

Preventative Maintenance:

Regularly inspect hardware for tightness and the unit for overall condition. Regularly inspect any non-slip tread, repair if it comes loose. Should the product need attention, remove it from service until the product is returned to its original condition.

Safety & Use Instructions

- Attach cabinet units (Lift and Place Rack, Shovel Station) to the wall. Hardware not provided.
- Turn the leveling feet clockwise to lower, counterclockwise to raise;
- If large products such as staircases are moved, use two people to move.
- Lift staircases by the base frame.
- If a stationary product is moved, inspect the product for damage after moving.
- Do not leave patients unattended on product.
- Allow only patient and clinician near product while in use.
- Patients with mobility issues should be assisted when using products.
- With the Calf Stretcher, ensure the metals pins are in place before use and re-insert the pins after adjusting the angle of stretch.



Cleaning & Care:

- Excess moisture and heat can damage any wood finish. Protect your product by using a soft cloth to wipe up any moisture promptly.
- Inspect product's surface after each use and dry any wet surfaces.
- Sharp or rough objects can scratch the surface. Avoid dragging objects along the surface.
- Clean with a damp cloth as needed. Wipe dry.
- If disinfecting is desired on product surfaces, we recommend Protex® Wipes.
- Do not use cleaning products containing any ammonia, alcohol, or petroleum.

Instructions for Damaged Merchandise:

If your company arranged the shipping, damage should be noted on the Bill of Lading before signing acceptance of shipment then report at once to delivering carrier and a claim must be filed by you. If freight was arranged by Pivotal Health Solutions, note any damage on the Bill of Lading before signing acceptance of product and notify Pivotal Health Solutions right away, the day of arrival no later than the day after arrival. Failure to inspect for shipping damage prior to signing for the product may affect your warranty. We can neither be responsible for, nor can we accept the return of merchandise damaged in transit during shipment arranged by outside parties.

Service and Warranty:

For specific information on your warranty please visit www.pivotalhealthsolutions.com. For service assistance, have your model number, serial number, Invoice number available and call Pivotal Health Solutions at 800-743-7738 or 605-753-0110.