

EUROTECH

FEEL THE DIFFERENCE

Trademark E9012 Stationary Table

Operator Manual



 **PIVOTAL**
Health Solutions

TABLE OF CONTENTS

Trademark E9012 Stationary Table

Introduction	3
Important Safety Instructions	4
Electrical Connection	4
Limited Warranty	5-7
Product Information	7
Table Specifications	7
Power Requirements	7
Installation Procedures	8-9
Uncrating Procedures and Set-up	8-9
Table Features and Operations	10
Standard Features and Operations	10
Optional Features and Operations	11
Assisting Patient On Table	12
Assisting Patient Off Table	12
Table Parts Legends	13
Preventative Maintenance	14
Lubrication	14
Upholstery Care and Cleaning	14
Service Information	15
Troubleshooting Guide	15
Parts Replacement Page	16
Instructions for Damaged Merchandise	16
Resale or Disposal	16

INTRODUCTION

Trademark E9012 Stationary Table

Your new Pivotal Health Solutions, Inc. Trademark Table has been designed and engineered to comply with the rigid standards of quality so necessary to successful practitioner's worldwide.

The Trademark base table comes with many standard features. However, this table can be built with options making it a diverse adjusting instrument, accommodating a wide range of techniques.

Your new table is designed to provide you with years of service. With proper maintenance, as outlined in the manual, your table should remain virtually trouble-free

IMPORTANT SAFETY INSTRUCTIONS

Trademark E9012 Stationary Table



CAUTION: Serious personal injury can result by failure to comply with the following:

1. The instruction manual must be thoroughly read and understood before using this table.
2. Explain proper use of equipment to all employees.
3. This table should be used by qualified, trained personnel only.
4. Never leave patient unattended while getting on or off equipment or while in motion.
5. Make sure patient's hands are properly positioned on the hand rests.
6. Follow technique criteria for proper patient set-up before table operation.
7. Lock all controls prior to positioning or releasing the patient.
8. Keep feet and hands away from moving parts.
9. Explain how to properly mount and dismount the equipment to all patients.
10. Follow the maintenance schedule provided in this manual. Patient should not sit on table unless they are being treated.
11. Connect table only to an outlet that is grounded and connected to a fused circuit breaker circuit.
12. Maintain physical contact with patient while table is moving.

ELECTRICAL CONNECTION: (if applicable)

A power supply of 120 volts, 60 Hz AC, 10 amps are required. For your personal safety, this table must be grounded. This device is equipped with a power supply cord having a three (3) prong grounding plug. To minimize possible shock hazard, it must be plugged into a mating three (3) prong grounding type wall

receptacles, grounded in accordance with the National Electrical Code and local coded and ordinances. If a mating wall receptacle is not available, it is the responsibility and obligation of the customer to have a properly grounded three (3) prong wall receptacle installed by a qualified electrician.



WARNING:

- * **Fire, Electrical Shock and Personal Injury Hazard**
- * **An extension cord should not be used with this instrument!**
- * **Do not, under any circumstances, remove the power supply cord ground prong!**

LIMITED WARRANTY

Trademark E9012 Stationary Table

Pivotal Health Solutions products used herein shall mean only those products and accessories manufactured by Pivotal Health Solutions for distribution by its authorized distributors, dealers, or use by direct purchase by health care professionals. This equipment is designed to be used only by fully trained and qualified persons. The equipment is not warranted for, nor does the company recommend or support, any other use.

LIMITED WARRANTY:

Pivotal Health Solutions warrants that any Pivotal Health Solutions product hereunder, if properly maintained, installed, and operated under normal conditions shall be free from defects in materials and workmanship for a period of one (1) year parts and labor, from the date the products are shipped to the end user. This warranty is non-transferable should the table be re-sold. The obligation of Pivotal Health Solutions and the end user's SOLE AND EXCLUSIVE REMEDY hereunder shall be limited to one of the following, options:

1. Replacement or repair of any Pivotal Health Solutions product which is returned to the Pivotal Health Solutions place of business, through the place of purchase, transportation, shipping and postal charges prepaid, and there determined by Pivotal Health Solutions to be at variance with the warranty contained herein, but correctable.
2. In the event the Pivotal Health Solutions products are determined by Pivotal Health Solutions to be defective as to preclude the correction of warranty defects by repair or replacement, the user shall be entitled to a refund of the purchase price.

Pivotal Health Solutions products returned for inspection or repair are to be returned through one of its authorized dealers or distributors if purchased through them. Products may be shipped directly to Pivotal Health Solutions.

CARE OR USE:

Pivotal Health Solutions shall have no obligation hereunder in the event the Pivotal Health Solutions product has been modified by any person or organization, or where the Pivotal Health Solutions product becomes defective in whole or in part as a result of improper installation, improper maintenance, improper use, abnormal operation, or any other misuse or mistreatment of the Pivotal Health Solutions product or damage during shipping. Pivotal Health Solutions is not responsible for any repair or service costs incurred by customer or end-user, whether or not the product is under warranty, without prior written authorization of Pivotal Health Solutions. Customer/end user shall not reverse engineer, copy, redesign, prepare derivative designs, develop a competing product to any product, part or system ordered from Pivotal Health Solutions either directly or indirectly through its contractors, agents, parents, subsidiaries or affiliates. Customer/end user shall indemnify and hold harmless Pivotal Health Solutions, its officers, directors, employees, and affiliates against any claims or actions arising out of the use by Customer/end user of the Pivotal Health Solutions product in a manner other than that approved by Pivotal Health Solutions.

PROOF OF PURCHASE:

Pivotal Health Solutions shall have no obligation hereunder in the event the customer/end user is unable to present a receipt or invoice, or proof of purchase evidencing the date on which the customer purchased the Pivotal Health Solutions product.

LIMITED WARRANTY

Trademark E9012 Stationary Table

FREIGHT DAMAGES AND CLAIMS:

Pivotal Health Solutions products are shipped in new manufactured condition, and packaged and wrapped as requested by the shipping agent. Risk of loss shall pass to the end-user when Pivotal Health Solutions delivers the product to the shipping agent. TO AVOID JEOPARDIZING YOUR RIGHT TO PURSUE THE CARRIER FOR DAMAGE RESULTING FROM SHIPMENT, END-USER SHOULD CAREFULLY READ ANY RECEIPT OR ACCEPTANCE SHEET BEFORE SIGNING. Pivotal Health Solutions has no liability or responsibility at any time for freight damage or pursuing claims against carriers for damage.

CONSEQUENTIAL DAMAGES:

Pivotal Health Solutions shall not be liable for loss of goodwill or for any indirect, consequential, incidental damages arising from use of the Pivotal Health Solutions products or the breach of any warranties, the failure to deliver, delivery in non conforming condition, or for any other breach of contract or duty between Pivotal Health Solutions and the customer – end user, regardless of whether such claim arises in tort or in contract.

LIMITATION OF ACTIONS:

Any action resulting from the breach of any warranty contained herein by Pivotal Health Solutions must be commenced within (2) months after the cause of action is accrued. In no event shall Pivotal Health Solution's total liability for any or all breaches exceed the purchase price of the Pivotal Health Solutions product.

PRODUCT CHANGES:

Pivotal Health Solutions reserves the right to discontinue any product(s) at such time as considered necessary. Pivotal Health Solutions also retains the right to

make changes in design, construction, or specifications of the products Pivotal Health Solutions manufactures at any time without incurring any obligation in incorporating such changes in products previously sold. Upholstery is sometimes discontinued from the original factory and thus unobtainable. Pivotal Health Solutions will make every effort to match a customer's existing upholstery.

DISCLAIMERS OF WARRANTIES: THE WARRANTIES CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF ANY OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER OBLIGATIONS ON THE PART OF PIVOTAL HEALTH SOLUTIONS. ANY MODELS, DRAWINGS, PLANS, AFFIRMATIONS OF FACT, PROMISES, OR COMMUNICATIONS BY ANY OF PIVOTAL HEALTH SOLUTIONS AUTHORIZED DEALERS WITH REFERENCE TO THE PERFORMANCE OF THE PRODUCTS ARE SOLELY FOR THE CONVENIENCE OF THE CUSTOMER – END USER, AND SHALL NOT IN ANY WAY MODIFY THE EXPRESSED WARRANTIES AND DISCLAIMERS SET FORTH HEREIN. THE CUSTOMER – END USER ACKNOWLEDGES IT IS PURCHASING PRODUCTS SOLELY ON THE BASIS OF COMMITMENTS AND EXPRESS LIMITATIONS OF PIVOTAL HEALTH SOLUTIONS AS EXPRESSLY SET FORTH HEREIN. NO AGENT OR OTHER PARTY IS AUTHORIZED TO MAKE ANY WARRANTIES ON BEHALF OF PIVOTAL HEALTH SOLUTIONS OR TO ASSUME FOR PIVOTAL HEALTH SOLUTIONS ANY OTHER LIABILITY IN CONNECTION WITH PRODUCTS.

These terms shall govern Pivotal Health Solutions sales, and may not be changed except without written consent by Pivotal Health Solutions.

PRODUCT INFORMATION

Trademark E9012 Stationary Table

MANUAL FLEXION TABLE SPECIFICATIONS:

Length:65"
Extended Length:73"
Fixed Height:19" - 27" (1" increments)
Variable Height:19" - 27", 22"-30" or 25"-33
Width:24"
Weight:250 lbs

POWER REQUIREMENTS:

Voltage:120V, 60 Hz AC
Amperage:10 amps



INSTALLATION PROCEDURES

Trademark E9012 Stationary Table

UNCRATING PROCEDURE:

1. Your table will arrive on a pallet and covered with a box. Remove the box by cutting the corners. The table will be wrapped in shrink wrap.



2. Cut the two tie bands that are securing the table to the pallet. One on each end of the table.
3. Place table on level, non-slip floor. Placing table on an uneven, slippery or very thick carpeted surface may cause the table to slip or slide during use, resulting in injury to patient and/or operator.
4. Carefully remove the shrink wrap. If using a sharp cutting object ALWAYS CUT away from the wires and cushions. If you have "white glove" service, delivery service is responsible for removal of debris.

INSTALLATION PROCEDURES

Trademark E9012 Stationary Table

5. Inspect your table thoroughly before signing off on the delivery of the table. Shipping company and/or purchaser will be held responsible for any damage done to the table either in transit or during the unpacking phase of receiving your table.
6. If you table comes with a foot pedal control, unwrap and make sure table is not sitting on the cords or that the cords are not threaded in a way to interfere with table operation.
7. Tables equipped with electrical features: **TABLE MUST BE AT ROOM TEMPERATURE BEFORE APPLYING POWER. WHEN COLD, CONDENSATION WILL FORM, CAUSING DAMAGE TO THE ELECTRICAL COMPONENTS.** In cold climates it may take several hours (4+) for table to warm up. Failure to comply with this warning may void the warranty.
 - Plug table into grounded 3-prong 120-volt outlet only. Failure to do so may result in serious injury.

STANDARD TABLE FEATURES & OPERATION

Trademark E9012 Stationary Table

ADJUSTABLE FACE CUSHIONS:

The headpiece cushions are adjustable for the patient's comfort. They can be opened and closed using the 2 knobs at the front of the table. Loosen the knob by turning it counterclockwise and slide the cushions in or out to the desired position. Once the cushions are positioned properly turn the knob clockwise to lock them in place.

EXTENSION / FLEXION HEADPIECE:

Raise or lower the headpiece by holding on to the handle tightly and squeezing the lever under the headpiece cushions (#12 on Table Legend). When the headpiece is in the desired position, release the lever.

ANKLE EXTENSION WITH ELEVATION:

To move the ankle extension, turn release lever under pelvic section counterclockwise and pull out ankle extension to desired position. Turn knobs clockwise to retighten. (#6 on Table)

To raise the ankle extension, turn knobs under ankle extension counterclockwise and lift to desired position. Turn knobs clockwise to retighten. PAPER ROLLER, CUTTER AND GUIDE BAR (#13 on Table Legend)

ADJUSTABLE ABDOMINAL:

The angle of the thoracic cushion is adjustable for patient comfort. To adjust the angle, squeeze and hold the release lever (see insert). Move cushion up or down to desired position and release lever. (#9 on Table Legend)



OPTIONAL TABLE FEATURES & OPERATION

Trademark E9012 Stationary Table

ELEVATION:

Use the Table Height Adjustment foot pedal (#15 on Table Legend) to raise and lower the table height. The table can be raised up to 8 inches.

DROP(s):

The Trademark table is equipped with hand cocking levers. Begin by adjusting drops to lightest setting first when adjusting a patient.

If set too high initially, the drop may not drop based on patient's body weight and **INJURY MAY OCCUR!!!**

- **To Adjust tension:**

Turn tension control knob counter clockwise for lighter setting. (#8 & 11 on Table Legend)

Test drop - drop should not hold patient.

Tighten tension control knob clockwise until drop will hold patient.

If it falls when setting up for treatment, more tension is required. **(USE CAUTION!)**

- **To Cock drop:**

Lift up on cocking handle.

ASSISTING PATIENT ON TABLE:

1. The doctor or trained staff should always place the patient on the table. Do not allow the patient to get on the table by him/herself.
This could cause strain to the patient or a loss of balance.
2. The patient should check clothing for keys, wallet, or any other items that may cause discomfort during treatment or damage upholstery.
3. Never leave patient unattended while table is in motion.
4. MAKE SURE PATIENT'S HANDS ARE PROPERLY POSITIONED ON THE HAND REST.
5. KEEP FEET AND HANDS AWAY FROM MOVING PARTS.

AASSISTING PATIENT OFF TABLE:

Caution the patient not to get up from the table alone so as to prevent a strain that can void the treatment or a chance of becoming lightheaded that can develop from laying down which can cause imbalances.

NOTE: Allow patient to get full balance before coming to a full standing position.

TABLE PART LEGEND

Trademark E9012 Stationary Table

TABLE LEGEND (Table may vary from one shown. Shown with optional elevation)



1. Cervical cushions (2)
2. Arm rest (2)
3. Thoracic/lumbar cushion
4. Pelvic cushion
5. Ankle cushion (2)
6. Ankle extension release lever
7. Pelvic drop cocking handle
8. Pelvic drop tension knob
9. Break-away abdominal control
10. Thoracic drop cocking handle
11. Thoracic drop tension knob
12. Cervical flexion/extension release lever
13. Paper cutter
14. Elevation motor
15. Elevation foot pedal

PREVENTATIVE MAINTENANCE

Trademark E9012 Stationary Table

LUBRICATION:

It is recommended that every six (6) months the table drive bearings be lubricated. Do not over lubricate as it is of no value and will collect dust and dirt. Wipe down remaining table mechanism with a clean rag.



WARNING: Disconnect table from power source before wiping down mechanical parts to avoid personal injury.

UPHOLSTERY CARE AND CLEANING:

For proper care and cleaning of the upholstery material, use a mild soap and water combination or a good commercial cleaner specifically recommended for vinyl or Naugahyde. Use of those cleaners not specifically recommended for vinyl will dry the material, resulting in the upholstery becoming hard and brittle. Avoid use of cleaning agents containing alcohol. Improper cleaning of the material will cancel the warranty. The lack of keeping upholstery cleaned can harm the material causing it to become brittle. Routine cleaning will extend the life of the upholstery.

SERVICE INFORMATION

Trademark E9012 Stationary Table

TROUBLESHOOTING GUIDE

Elevation: Table will not raise or lower.	<ol style="list-style-type: none">1. Check to see if table is connected to the correct voltage.2. Check to see if cord running from foot switch to pedestal is connected properly.3. Motor thermal switch may be open, unplug, wait ten (10) to fifteen (15) minutes and retry.4. Check table fuse5. Look for damage to foot pedal cord
---	---

NOTE: If problem is not corrected after following the troubleshooting guide, please contact the company from which the table was purchased to arrange for service.

PARTS REPLACEMENT

Trademark E9012 Stationary Table

NOTE: (Refer to Warranty Information in this manual.)

When replacing worn parts, use genuine Pivotal Health Solutions, Inc. replacement parts by contacting our service department. When ordering replacement parts:

- Ask for the service department
- Have the model/serial number of the unit ready to give to the service representative
- Specify the part by number/description.

We are here to help if a problem should arise. Always feel free to contact our service representative for assistance at 800-743-7738.

INSTRUCTIONS FOR DAMAGED MERCHANDISE:

The contents of this shipment have been checked and packed by experienced personnel. Articles damaged in transit should be reported at once to the delivering carrier and a claim must be filed by you. We can neither be responsible for, nor can we accept the return of merchandise damaged in transit.

RESALE OR DISPOSAL:

A chiropractic table is considered a medical device by the Food and Drug Administration. Therefore, it is necessary that Pivotal Health Solutions, Inc. be notified if your table is sold, destroyed, or otherwise disposed of.

PLEASE NOTIFY IN WRITING TO:

Pivotal Health Solutions, Inc.

3003 9th Ave SW

Watertown, SD 57201

Please include the unit serial number, the person that the table was sold to, or the reason for disposal. Thank you for your cooperation



3003 9th Ave SW
P.O. Box 1060
Watertown, SD 57201 USA
Telephone: 800-743-7738
Outside USA: +1-605-753-0110
Fax: 605-882-8398

www.PivotalHealthSolutions.com

rev D 10-18