



OUR
BRANDS:



TradeFlex MAX Flexion Table User Manual

Applies to the following Models:
E9118 E9118-L



Important! This User Manual contains important information for the user of the product. All who use this product should review and completely understand its contents. Remember to keep this manual in a place where it is always available to those using the product.

Table of Contents:

Introduction: 2

Safety Precautions & Definitions: 2

Installation & Unpacking: 5

Technical Specifications: 6

Table Familiarization: 7

Operation: 7

Preventative Maintenance:..... 13

Upholstery Cleaning & Care: 13

Troubleshooting: 14

Service: 14

Replacement Parts: 16

Warranty: 17

Manufacturer Information:..... 18

Introduction:










The TradeFlex MAX Flexion table is a hybrid between our FX and Tradeflex, giving you and your patients a wide variety of options, from drops and headpieces to height, elevation and even long-axis distraction. With ultra-smooth counterbalanced flexion, distraction or circumduction, effortlessly meeting the core needs of your practice. For added flexibility, the table also elevates from the lowest height of 21” to its full height of 30”. Manual flexion/distraction is built right in, with infinitely variable electric spring tension so you can move the caudal section in any direction with just the touch of a finger. Using the best options from both styles to customize your table to your practice.

The TradeFlex MAX table also offers versatility that will save you time and money, allowing for optimum correction of spinal subluxations or disc problems yet still functioning as an exam, adjusting or therapy table.

Intended Use: The TradeFlex MAX Table is intended for use in a professional medical environment to support patients during treatment.

Safety Precautions & Definitions:

Warning and Precautions through this manual are indicated by specific symbols. Applicable symbols are shown below along with a description of the symbol. Review these symbols and all safety precautions before operating the table.

| | |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | CAUTION: Text with a “CAUTION” indicator will explain possible safety infractions that could have the potential to cause injury. |
|  | WARNING: Text with “WARNING” indicator will explain possible safety infractions that will potentially cause serious injury and equipment damage. |
|  | Pinch Point: Indicates space between manually adjustable moving and stationary parts where body parts may become caught, leading to minor injury. |
|  | Warning: High Voltage |
|  | Crush Hazard: Indicates space between powered moving and stationary parts that represent a potential crush hazard. |
|  | Instructions for Use: Indicates the need for the user to consult the instructions for use. |
|  | EXPLOSION HAZARD Text with “EXPLOSION HAZARD” indicator will explain possible safety infractions if this equipment is used in the presence of flammable anesthetics. |
|  | Contains electronic materials. Recycle and dispose of devices properly in accordance with local, state and federal laws. |
|  | Indicates the device manufacturer. |

Before using this equipment follow the following safety precautions:



WARNING: Never leave patient on table unattended.



CRUSH HAZARD: Powered components used to elevate and lower this table present a potential crush hazard. KEEP CHILDREN AWAY FROM TREATMENT AREA. Allow only the patient and authorized staff in the treatment area.



WARNING: Under no circumstances should the table be modified from its original design. Contact Pivotal Health Solutions if you need help with their service.



WARNING: Federal law restricts this device to sale by, or on the order of, a licensed practitioner.



ELECTRICAL CONNECTION: For your personal safety, this table must be grounded. This table is equipped with a power supply cord having a three (3) prong grounding plug. To minimize possible shock hazard, it must be plugged into a mating three (3) prong grounding type wall receptacles, grounded in accordance with the National Electrical Code and local code and ordinances. If a mating wall receptacle is not available, it is the responsibility and obligation of the customer to have a properly grounded three (3) prong wall receptacle installed by a qualified electrician. The power requirements of the table are found in the Technical Data Section.



DANGER: Possible explosion hazard if used in the presence of flammable anesthetics.

Before using this equipment follow the following safety precautions:

- Before using this equipment make sure you have read and understand this entire manual.
- Explain proper use to all employees. This table should be used only by qualified, trained personnel in a clinical setting.
- Never exceed the table's maximum supported weight.
- Connect table only to an outlet that is grounded and connected to a circuit with a fused circuit breaker in accordance with the National Electrical Code and local codes and ordinances.
- Use only on dry surfaces. Ensure the table's feet do not slide.
- This table is NOT for patient transport.
- NOT intended for use with accessories other than those indicated in this manual.
- Do not operate the table in an environment where other devices that intentionally radiate electromagnetic energy in an unshielded manner are present.
- Always explain to the patient how to properly get on and off the table. Be sure to assist patients to prevent falls.
- Keep patient's hands positioned on the top side of cushions at all times.
- Keep hands and feet away from moving parts and pinch points.
- Ensure controls have locked properly prior to positioning or releasing patient.
- Never leave a patient unattended on the table.
- Follow preventative maintenance instructions provided in this manual.
- Ensure all components have been inspected for damage and are fully functional.
- Inspect cables and connectors before each use.
- If you need service assistance, contact Pivotal Health Solutions on 1-800-743-7738.

Installation & Unpacking:

A MINIMUM OF TWO PEOPLE ARE REQUIRED TO LIFT AND MOVE THE TABLE. LIFT THE TABLE BY THE BASE FRAME!



WARNING: Do not lift the table by the Head Section or Arm Rest.



WARNING: Do not install/use this equipment adjacent to, or stacked with, other equipment as it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify they are operating normally.

After removing the top and side panels of the shipping crate, you may notice metal bands and plastic cable ties. These are used to secure various sections of the table and must be removed. Once all bands and cable ties are removed, the table must be lifted directly upward in order to clear all shipping restraints.


Once the table is out of the shipping crate, place the table in a level location and inspect the table cushions, frame, cables, etc. for damage. If no damage is noted, plug in the table and test the elevation, drops, and any other options that are on your table. **REVIEW THE FLEXION LOCK PIN OPERATION BELOW BEFORE ATTEMPTING TO TEST FLEXION.** Contact Pivotal Health Solutions or your dealer with any questions or concerns.

Instructions for Damaged Merchandise: The contents of this shipment have been checked and packed by experienced personnel, If your company arranged the shipping, damage should be noted on the Bill of Lading before signing to accept the shipment, then articles damaged in transit should be reported at once to delivering carrier and a claim must be filed by you. If freight was arranged by Pivotal Health Solutions, note any damage on the Bill of Lading before signing acceptance of product and notify Pivotal Health Solutions right away. Failure to inspect for shipping damage prior to signing for the product may affect your warranty. We can neither be responsible for, nor can we accept the return of merchandise damaged in transit during shipment arranged by outside parties.

Installation of Patient Switch:

Plug the Patient Stop Switch underneath the chest cushion on the left-hand side making sure it is secure. Test the Patient Switch by pressing the button. With the table running, pressing the button once will stop the treatment, a constant audible tone will sound, the table will return to the neutral position and stop. The audible tone can be stopped by pressing the Start/Stop button, which will discontinue the treatment. Pressing and holding the Patient Switch button during the constant audible tone will engage the Comfort Zone.

Technical Specifications:

| | | |
|--------------------------------------|-----------------------------------------------------------------------------------------------|-----------------------------|
| Base Model Number | E9118 | E9118-L |
| Rated Voltage | 120V | 120V |
| Rated Frequency | 50/60Hz | 50Hz |
| Rated Current | 10A | 10A |
| Fuse Type | T 6.3 AL. 220 V 5 x 20 mm | T 6.3 AL. 220 V 5 x 20 mm |
| Load Capacity | 350 lbs. | 350 lbs. |
| Duty Cycle | 1 Minutes On, 9 Minutes Off | 1 Minutes On, 9 Minutes Off |
| Electrical Classification | Class 1 | Class 1 |
| Electrical Type |  Type B | |
| Extended length with ankle extension | 78" | |
| Overall Dimensions | 70" L x 28" W x 21-30"H | |
| Extended length with ankle extension | 78" L | |
| Cushion Width | 22.5" W | |
| Maximum Flexion Angle | 15° | |
| Maximum Extension Angle | 12° | |
| Side Bending | 30° | |
| Patient Switch | 212 cm (84 in) in length, Crest Healthcare 7700W-7 | |
| Power Cord (115V) | 243 cm (96 in) in cable length, 10A, unshielded | |



WARNING: Keep the table out of high moisture areas. For indoor use only.

Operating Conditions: This table should be operated, between 40° F (4.4° C) and 100° F (37.8° C), with relative humidity ranging from 30% - 80%.

Transport & Storage Conditions: This table should be transported and stored in temperatures between -40° C (-40° F) and 70 °C (158° F) with relative humidity 10%-100%.

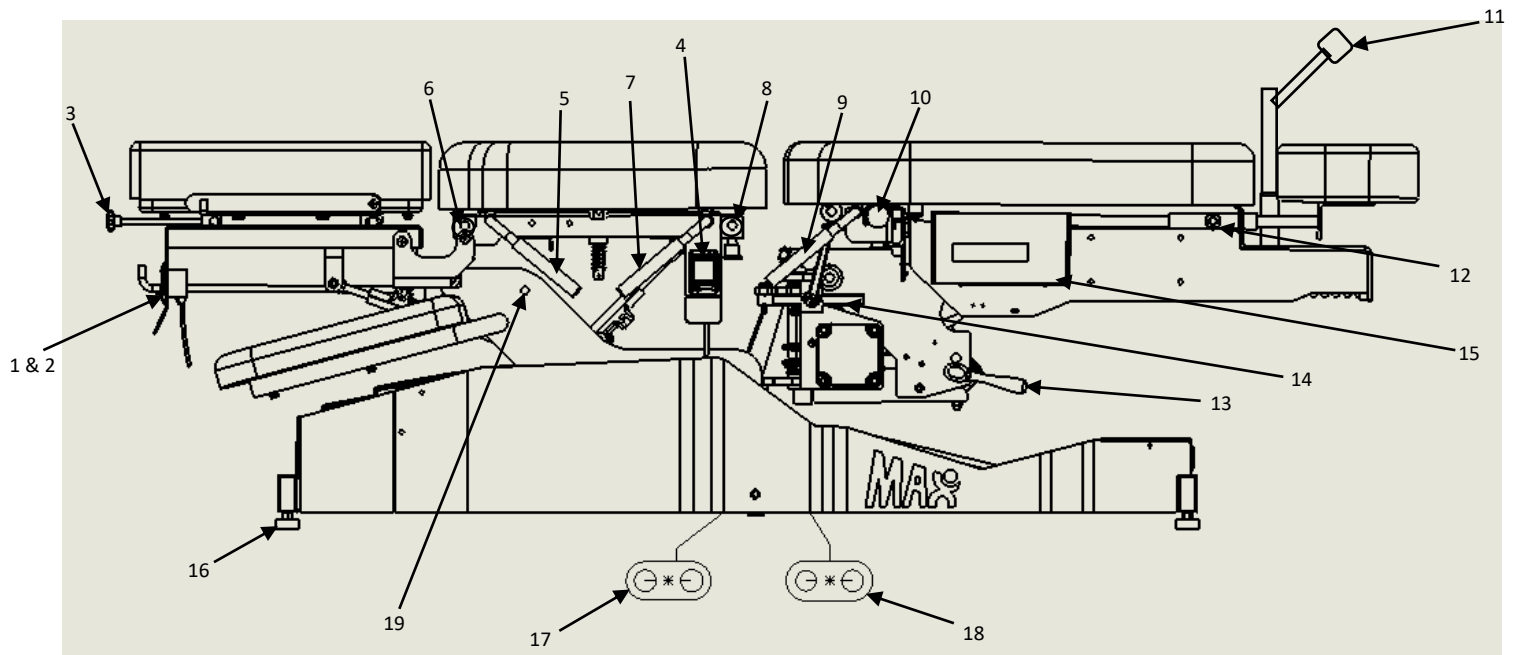
Expected Life: This product has an approximate expected lifetime of 10 years when correctly handled, serviced, and inspected in accordance with these instructions.

Design and Quality: Pivotal Health Solutions is certified in accordance with ISO 13485, the standard for the medical device industry.

Product Changes: Pivotal Health Solutions, Inc. reserves the right to make products changes without prior notice. Contact your Pivotal Health Solutions representative for advice and information about product upgrades.

Table Familiarization:

| | | |
|-----------------------------------------|--------------------------------------|---------------------------------|
| 1. Headpiece Elevation Release Control | 8. Lumbar Drop Tension Control | 15. Auto Flexion User Interface |
| 2. Headpiece Tilt Release Control | 9. Pelvic Drop Cocking Lever | 16. Adjustable Glide Levelers |
| 3. Head Cushion Adjustment (Face Width) | 10. Pelvic Drop Tension Control | 17. Elevation Control |
| 4. Breakaway/Elevating Chest Release | 11. T-Bar Unlock Knob | 18. Flexion Tension Control |
| 5. Thoracic Drop Cocking Lever | 12. Ankle Release Lever | 19. Patient Switch Receptacle |
| 6. Thoracic Drop Tension Control | 13. Auto Flexion/Manual Flexion Lock | |
| 7. Lumbar Drop Cocking Lever | 14. Lateral Flexion Lever | |



Operation:

FEDERAL LAW RESTRICTS THIS DEVICE TO SALE FOR USE BY OR ON THE ORDER OF A PHYSICIAN OR OTHER MEDICAL PRACTITIONER LICENSED BY THE LAW OR THE STATE IN WHICH HE PRACTICES, TO USE OR ORDER THE USE OF THE DEVICE.



WARNING: Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the TradeFlex MAX Table including cables associated with the TradeFlex MAX Table. Otherwise, degradation of the performance of this equipment could result.



WARNING: Use of accessories and cables other than those specified or provided by Pivotal Health Solutions could result in increased electromagnetic emissions or decreased electromagnetic immunity and result in improper operation.



PINCH POINT: Always keep patients hands positioned on top sides of cushions when lowering, raising, and tilting table to keep from potential pinch points.

Assisting Patient onto Table:

- 1) The practitioner or trained staff should always assist the patient on the table. Do not allow the patient to get on the table by him/herself.
- 2) The patient should check clothing for keys, wallet, belt, or any other items that may cause discomfort during treatment or damage upholstery.
- 3) Never leave a patient unattended while at the table.

Table Operation:

- 1) To begin treatment, position the patient on the table.
- 2) If the table is in lowered position, elevate to the desired height for treatment once the patient is in place.
- 3) Perform the treatment desired. Refer to the 'Operation' section and/or the individual component functions for specific table features.
- 4) After treatment, return the table to a level and straight configuration.

Assisting Patient off Table:

- 1) Caution the patient not to get up from the table alone to prevent any strain that could void the treatment, and to ensure the patient is not lightheaded from lying down which can cause imbalance.
- 2) Allow the patient to get full balance before coming to a standing position. Best practice is to always keep a hand on the patient.

Adjustable Face Cushion (Standard):

- The headpiece cushions are adjustable for the patient's comfort. They can be opened and closed using the 2 knobs at the front of the table. Loosen the knob by turning it counterclockwise and slide the cushions in or out to the desired position. Once the cushions are positioned properly, turn the knob clockwise to lock them in place.

U-Shaped Face Cushions (Optional):

- The U-Shaped Face Cushion has three different options. One option being a stationary head piece. The second being a U-Shaped Face Cushion with a drop. And a U-Shaped Face Cushion with Axial movement.

Extension/Flexion Headpiece:

- Raise or lower the headpiece by squeezing the lever under the headpiece cushions. When the headpiece is in the desired position, release the lever.

Break-Away Abdominal:

- Lower or raise the abdominal section by pushing the abdominal release lever down and releasing lever when it is in the desired location.

Thoracic Manual Drop (Optional): To cock the Thoracic Drop, pull up on the Thoracic Drop Cocking Lever.

- To adjust the holding ability of the drop section, turn the Thoracic Drop Tension Control to increase or decrease holding ability.

Lumbar Manual Drop (Optional): To cock the Lumbar Drop, pull up on the Lumbar Drop Cocking Lever.

- To adjust the holding ability of the drop section, turn the Lumbar Drop Tension Control to increase or decrease holding ability.

Pelvic Manual Drop (Optional): To cock the Pelvic Drop, pull up on the Pelvic Drop Cocking Lever.

- To adjust the holding ability of the drop section, turn the Pelvic Drop Tension Control to increase or decrease holding ability.

Pelvic Section: The Pelvic Section of the TradeFlex MAX table can move in two directions: Flexion/Extension and Side Bending.

- The Ankle Rest moves along with the Pelvic Section in any of these directions.
- **Flexion and Extension:** To move the table in these two directions, turn the AutoFlexion/Manual Flexion Lock towards the front of the table. The table will now move in flexion and extension.
- Counterbalancing the patient's weight is accomplished by making sure the table is in the Neutral position, pushing the tension button from the AutoFlexion User Interface, then pushing either side of the Foot Pedal. To hold any position, turn the Auto Flexion/Manual Flexion Lock towards the rear of the table.
- **Side Bending:** Pull up and push over the Lateral Flexion Lever to unlock the pelvic section, allowing for a side-to-side motion. To lock in any position, pull over and push in the Lateral Flexion Lever.

Ankle Strap:

- To extend the ankle rest, pull back on the Ankle Release Lever and pull the ankle rest away from the table. Secure strap to table by clipping metal loops under the edge of the ankle cushion.

Rear Lateral Flexion:

- To move the pelvic cushion left or right from the centerline, release the lateral flexion lever and move the pelvic cushion to the desired position. When doing "lateral flexion", use care as the cushions section will swing left and right. The release lever can be held open by inserting retainer pin.

T-Bar: T-Bar can be rotated in its holder 360° and is removable from the table. By loosening the T-Bar Unlock Knob, you can rotate the T-Bar on its axis, then retighten to hold the desired position. To remove the T-Bar, loosen the T-Bar Unlock Knob and gently pull up on the T-Bar.

Table Height Adjustment: Press Foot Control for Table Elevation to raise or lower the table. Pressing “UP” will elevate the table and pressing “DN” will bring the table to a lower height.

Comfort Zone: Pushing and holding the Patient Switch button for more than six seconds will engage the Comfort Zone function of the table.

- This function will immediately reduce the motor speed by 50%. As the treatment continues, the table will increase the Range of Motion by 1° with each successive stroke until the original range setting is achieved.
- Once the full Range of Motion is achieved, the motor speed will increase in 5% increments until the original speed setting is re-established.



The Auto-Flexion User Interface displays the current Auto-Flexion parameters. The top line displays the parameter name, and the bottom line displays the current parameter.

NOTE: After 15 minutes of inactivity, a screensaver display will begin scrolling across the display. Pressing any button or moving the table will reactivate the main menu screen.



Start/Stop: Starts or stops the Auto-Flexion motion of the table during treatment. How to use: Press the Start/Stop button to begin or end Auto-Flexion motion.

NOTE: When the motor is stopped, the electronic brake will be engaged.



Minimum (Extension) Angle: View and modify the minimum angle parameter in degrees. How to use: To modify the Minimum Angle, press the Minimum Angle button and press the Up or Down Arrow button. Press the Minimum Angle button again to set the angle. After 15 seconds of inactivity, the display will return to the main menu automatically. **NOTE:** The Minimum Angle must be at least 2° less than the Maximum Angle. Flexion angle is in degrees.



Maximum (Flexion) Angle: View and modify the maximum angle parameter in degrees. How to use: To modify the Maximum Angle, press the Maximum Angle button and press the Up or Down Arrow button. Press the Maximum Angle button again to set the angle. After 15 seconds of inactivity, the display will return to the main menu automatically.

NOTE: The Maximum Angle must be at least 2° larger than the Minimum Angle. Flexion angle is in degrees.



Time: View and modify the time of treatment in minutes. How to use: To modify the treatment time, press the Time button and press the Up or Down Arrow button. Press the Time button again to set the time. After 15 seconds of inactivity, the display will return to the main menu automatically. Time is in minutes.



Speed: View and modify the Auto-Flexion speed. How to use: To modify the Auto-Flexion speed, press the Speed button and press the Up or Down Arrow button. The range of the speed parameter is 1 to 20, where 1 is the slowest and 20 is the fastest. Press the Speed button again to set the speed. After 15 seconds of inactivity, the display will return to the main menu automatically. **NOTE:** When in the main menu, pressing the Up or Down Arrow button will change the Speed parameter. This allows changing the speed during treatment. Speed is an arbitrary number and does not have a unit of measure.



Tension: Switches the elevation foot pedal from elevation mode to flexion tension mode, allowing the flexion tension actuator to be adjusted. How to use: Manual: Use the Tension Foot Control to adjust the tension. Auto-Flexion: Make sure the table is in Neutral position to engage tension. Press the Tension button to switch the elevation foot pedal to flexion tension mode. Use the foot pedal to adjust tension. After 10 seconds of inactivity, the foot pedal will automatically return to elevation mode. The tension mode cannot be entered if the Motor is engaged. **NOTE:** The LED indicator located next to the Tension button will illuminate when flexion tension mode is activated.



Auto Set: Allows the clinician to set the maximum and minimum angles for Auto-Flexion while the patient is on the table. How to use: There are two ways to use the Auto Set mode: 1. Press the Auto Set button. Manually move the pelvic section down to the desired maximum (extension) angle. Press either side of the elevation foot pedal to set the angle. Manually move the pelvic section up to the desired minimum (flexion) angle. Press the elevation foot pedal to set the angle. 2. The maximum and minimum angles can also be set combining the use of the maximum and minimum buttons and the Up and Down Arrow buttons. **NOTE:** This mode is not accessible during treatment.



Up Arrow: Increases treatment parameters in conjunction with other buttons (Time, Speed, Minimum Angle or Maximum Angle).



Down Arrow: Decreases treatment parameters in conjunction with other buttons (Time, Speed, Minimum Angle or Maximum Angle).

NOTE: The Up or Down Arrow buttons do not adjust Tension.



WARNING: The table should be locked before loading or unloading a patient. Do not allow patient to get on or off the table while the table is ascending/descending or if the drops are in the cocked or engaged positions.



Lock: LED indicator illuminates when the rear section of the table is in the locked position. How to use: Turn the Auto-Flexion/ Manual Flexion Lock toward the rear of the table to lock the pelvic section.



NOTE: Auto-Flexion is not accessible when the table is in the locked position. An audible tone will sound as a reminder that the table is in the locked position.



Engage: LED indicator illuminates when the Auto-Flexion gear is engaged. How to use: Turn the AutoFlexion/Manual Flexion Lock towards the front of the table to engage the Auto-Flexion gear.



NOTE: The message "Engage Motor" will appear if the Auto-Flexion gear is not engaged, and the Auto-Flexion operation will not be allowed to start until the motor is engaged. When treatment is complete, the table will return to the neutral position (0°), an audible tone will sound, and a message will display that reads, "Treatment Finished. Disengage Motor" as a reminder that the table needs to be locked. If the Auto-Flexion is not active, but the motor is in the engaged position, an audible tone will sound, and a message will display every 10 seconds as a

reminder to disengage the motor.



Neutral: The Neutral position of the Auto-Flexion/Manual Flexion Lock is used to set the flexion tension as well as allow manual flexion by the clinician. How to use: Turn the Auto-Flexion/Manual Flexion Lock up while lifting the pelvic section to disengage the Auto-Flexion gear.

Elevation:

- Use the table height adjustment foot pedal to raise and lower the table height.



CRUSH HAZARD: Powered components used to elevate and lower this table present a potential crush hazard. KEEP CHILDREN AWAY FROM TREATMENT AREA. Allow only the patient and authorized staff in the treatment area.



PINCH POINT: Always keep patient's hands positioned on top side of cushions when lowering, raising and tilting table to keep from potential pinch points.

Preventative Maintenance:



WARNING: Disconnect table from power source before wiping down mechanical parts to avoid personal injury.

INSPECTION:

At least monthly the table should be thoroughly inspected for wear and tear, loose hardware and parts, and other damage.

- Inspect the table to make sure that there is no external damage or loose hardware. Tighten loose hardware. Hardware that does not tighten needs replacement.
- Inspect the table for obvious signs of damage or wear such as cracked welds, loose bolts, frayed or damaged cords. Do not use a table with damaged cords.
- Check moveable components (electrical and non-electrical) to ensure functionality.
- Check components to ensure they lock and function properly.
- **Contact Pivotal Health Solutions with questions or concerns.**

Upholstery Cleaning & Care:



CAUTION: Read carefully, improper cleaning will void the warranty. Never use alcohol-based cleaning agents.

DISINFECTING: There is a disinfecting wipe on the market called *Protex Ultra Disinfectant Wipes*. Many of our customers use these.

FOR DAY-TO-DAY CLEANING: A solution of 10% mild household liquid dish soap with warm water, applied with soft damp cloth. Rinse with clean water and dry.

FOR STAINS: Dampen a soft white cloth in a one to one (1:1) solution of Fantastik® and water OR Formula 409® and water. Rub gently and rinse with a water dampened cloth.

FOR MORE DIFFICULT STAINS: Dampen a soft white cloth with a solution of household bleach (10% bleach / 90% water). Rub gently and rinse with a water dampened cloth to remove bleach concentration.

WHAT NOT TO USE: Using the wrong cleaning agents you will VOID YOUR WARRANTY and crack, dry out and destroy your vinyl. Do not use any cleaning agents that contain alcohol, harsh chemicals or abrasives.

Troubleshooting:

| | | |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|
| No Power | 1. Verify power supply connections 2. Check that outlet is working, and breaker is not tripped | If the problem persists, contact Pivotal Health Solutions. |
| Table will not raise or lower | 1. Check to verify table is home by lowering all table sections flat in the horizontal direction. 2. Check to see if cord running from foot control to control box is connected properly. 3. Look for damage to controls. 4. Make sure outlet is working properly. | If the problem persists, contact Pivotal Health Solutions |
| If you hear unusual noise | Contact Pivotal Health Solutions | |
| Position Pot Error | Incorrect position, feedback from pot. | Contact Pivotal Health Solutions |
| Driver Board Error | Control Board cannot communicate with the Driver Board | Contact Pivotal Health Solutions |
| Limit SW Error | Travel has exceeded operating range. | Contact Pivotal Health Solutions |
| Motor Stall | Motor over voltage | Contact Pivotal Health Solutions |

- Errors can be caused by disruptions in the power supply (such as voltage break), and excess or inadequate voltage.
- A continuous audible tone will sound, and an error message will be displayed if the table detects a system failure.
- To clear the Error Message from the table, hold down the Up and Down Arrow buttons simultaneously for 1-2 seconds.
- If the Error Message does not clear, no treatment should be attempted. Call Pivotal Health Solutions for service.

Refer to the Warranty section in this manual for specific warranty information.

Service:

When replacing worn parts, use genuine Pivotal Health Solutions, Inc. parts by contacting our service department. When ordering replacement parts:

- Ask for the service department, 800-743-7738.
- Have the model number and serial number available.
- Specify parts by the numbers/description below.



WARNING: Use of accessories, transducers and cables, other than those provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.

Technical Information:



Pivotal Health Solutions will make available, upon request, circuit diagrams, component part lists, descriptions, calibration instructions, or other information that will assist service personnel.

Resale or Disposal:

A chiropractic table is considered a medical device by the Food and Drug Administration. Therefore, it is necessary that Pivotal Health Solutions, Inc. be notified if the table is sold, destroyed, or otherwise disposed of. Please notify in writing providing your name and the serial number of your table to:

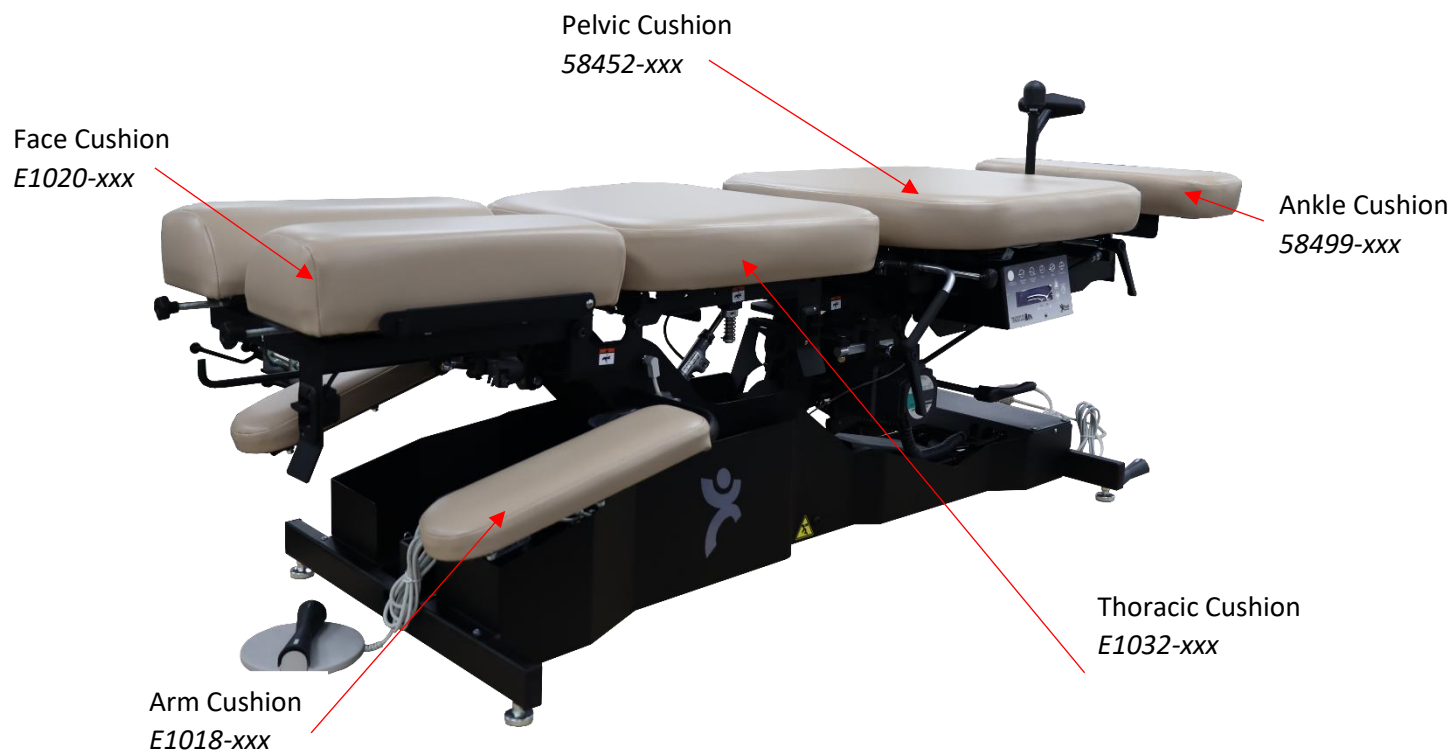
**Pivotal Health Solutions
Attn: Quality
3003 9th Ave. SW
Watertown, SD 57201**



Recycle and dispose of devices properly in accordance with local, state and federal laws. Over the years, tons of electronics equipment with hazardous materials have been thrown away with standard garbage. Over time, these materials leech out of the electronics causing damage to the environment. It is important to try and properly dispose of retired devices in order to prevent damage to our environment.

Replacement Parts:

Replacement Part Information



NOTE: These tables may have various cushion configurations. Please contact Pivotal Health Solutions for replacement cushion details.

| <u>Part Name</u> | <u>Part Number</u> |
|-------------------------|---------------------------|
| Arm Cushion | E1018-xxx |
| Face Cushion | E1020-xxx |
| Thoracic Cushion | E1032-xxx |
| Pelvic Cushion | 58452-xxx |
| Ankle Cushion | 58499-xxx |
| Short T-Bar | 58429 |
| Long T-Bar | 58430 |
| SST Strap | E2077 |
| Seat Belt Comforter | E2226 |
| Single Foot Pedal | 95283 |
| | |

*xxx is a place holder for the color code. Contact Pivotal Health for the appropriate color code for your table.

Warranty:

Pivotal Health Solutions warrants the **original purchaser** that each PHS Chiropractic product shall be free from defects in material and workmanship and agrees to remedy any such defect or to furnish a new or equal part in exchange, therefore. Warranty covers components and repairs (labor) indicated below, commencing on date of original shipment. Labor coverage may not include replacement or installation of small parts or components. Pivotal Health Solutions Service and/or Sales will determine the technical level of service needed and approve labor coverage on a case-by-case basis.

Warranty Period: 1-year structural frame, electrical components, foam and upholstery, moving components, hardware, and accessories. Labor covered repairs in 1st year.

Pivotal Health Solutions reserves the right to inspect claimed defective products. No returns, replacements or repairs may be made without prior written consent. Please do not return any product to Pivotal Health Solutions or its service center without first contacting Customer Service for a Return Authorization number. Products returned without a Return Authorization number will be refused back to the customer at their expense.

Return Authorization can be obtained by contacting the service department at Pivotal Health Solutions. Refer to Service section of this manual for contact information.

This Warranty covers defects in materials and workmanship provided the product is used for the normal purpose for which intended. The customer shall be responsible for the proper set-up and use of the product. This Warranty does not include damage resulting from accident and expressly excludes normal wearing of parts or deterioration due to normal wear and tear, damage caused by improper set-up or storage, defect caused by transportation, accident, fire, flood, alteration, abuse, misuse, or negligence. Pivotal Health Solutions shall not be liable for any direct or indirect, incidental, exemplary, or consequential damages or delay, including damages for loss of income or loss of use.

Any obligation of Pivotal Health Solutions under this Warranty shall automatically and immediately terminate, without notice from or any further action by Pivotal Health Solutions and Pivotal Health Solutions shall have no responsibility for damages of any kind as a result of the occurrence of any of the following:

- accident, misuse, abuse or negligent use of the Products or any component thereof.
- any repair or alteration of the Products or any component thereof made outside Pivotal Health Solutions' authorization.
- improper installation, setup, or operation (including both mechanical and electrical) of the Products or any component thereof, which includes the operation of the Product not in accordance with the Product's operating manual.
- failure to provide normal maintenance for the Products or any component thereof in accordance with the Product Operating Manual.
- Alteration or obliteration of any identifying marks.

Note: Warranty periods listed apply only to products purchased in new condition. Any tables sold as a factory blemish or in used condition are sold 'as-is' and are limited to a (1) year warranty on the frame only, commencing on the date of delivery.

Manufacturer Information:



Pivotal Health Solutions, Inc.
3003 9th Ave. SW
Watertown, SD 57201
USA



(in US) 800-743-7738



(international) 011-1-605-753-0110



Fax: 605-882-8398



Email: service@pivotalhealthsolutions.com



World Wide Web: www.pivotalhealthsolutions.com

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