



OUR BRANDS



ErgoSpa and ErgoTherapy Treatment Table User Manual

Applies to the following Models:

EGSPT

EGPT

ErgoSpa with EGSPT1110 Top Configuration



ErgoTherapy with EGSPT1103 Top Configuration



Important! This User Manual contains important information for the user of the product. All who use this product should review and completely understand its contents. Remember to keep this manual in a place where it is always available to those using the product.

Table of Contents:

Introduction: 2

Safety Precautions & Definitions: 3

Installation & Unpacking: 5

Technical Specifications: 6

Operation: 7

Preventative Maintenance: 8

Upholstery Cleaning & Care: 9

Service: 9

Replacement Parts: 10

Warranty: 11

Manufacturer Information: 11

Introduction:

The ErgoTherapy Electric Treatment Table combines contemporary style with versatile function in a fully electric massage and therapy table. Built on a precision cut steel base with a durable black power coat finish, the ErgoTherapy and ErgoSpa deliver the flexibility you need to ensure comfortable patient positioning. A convenient hand control panel offers effortless adjustment for the lift back and/or midlift (2 and 3 Section Models Only), while a single foot control pedal provides quick and powerful elevation from 20 – 30” with our whisper quiet lift system.

Intended Use: The tables are intended for use to support a patient during massage or therapy treatment.

Safety Precautions & Definitions:



WARNING: Never leave patient on table unattended.



CRUSH HAZARD: Powered components used to elevate and lower this table present a potential crush hazard. KEEP CHILDREN AWAY FROM TREATMENT AREA. Allow only the patient and authorized staff in treatment area.












ELECTRICAL CONNECTION: For your personal safety, this table must be grounded. This table is equipped with a power supply cord having a three (3) prong grounding plug. To minimize possible shock hazard, it must be plugged into a mating three (3) prong grounding type wall receptacles, grounded in accordance with the National Electrical Code and local codes and ordinances. If a mating wall receptacle is not available, it is the responsibility and obligation of the customer to have a properly grounded three (3) prong wall receptacle installed by a qualified electrician. Power requirements of the table are found in the Technical Data Section.

Before using this equipment follow the following safety precautions:

- Before using this equipment make sure you have read and understand this entire manual.
- Explain proper use to all employees. This table should be used only by qualified, trained personnel.
- Never exceed the table's maximum supported weight.
- Connect table only to an outlet that is grounded and connected to a circuit with a fused circuit breaker in accordance with the National Electrical Code and local codes and ordinances.
- Use only on dry surfaces. Ensure the table's feet do not slide.
- NOT intended for use with accessories other than those indicated in this manual.
- Do not operate the table in an environment where other devices that intentionally radiate electromagnetic energy in an unshielded manner are present.
- Always explain to the patient how to properly get on and off the table. Be sure to assist patient to prevent falls.
- Keep patient's hands positioned on the top side of cushions at all times.
- Keep hands and feet away from moving parts and pinch points.
- Ensure controls have locked properly prior to positioning or releasing patient.
- Never leave patient unattended on table.
- Follow preventative maintenance instructions provided in this manual.
- Ensure all components have been inspected for damage and are fully functional.
- Inspect cables and connectors before each use.
- If you need service assistance contact Pivotal Health Solutions at 1-800-743-7738.

Warning and Precautions through this manual are indicated by specific symbols. Applicable symbols are shown below along with a description of the symbol. Review these symbols and all safety precautions before operating the table.

	CAUTION: Text with a “CAUTION” indicator will explain possible safety infractions that could have the potential to cause injury.
	WARNING: Text with “WARNING” indicator will explain possible safety infractions that will potentially cause serious injury and equipment damage.
	Pinch Point: Indicates space between manually adjustable moving and stationary parts where body parts may become caught, leading to minor injury.
	Warning: High Voltage
	Crush Hazard: Indicates space between powered moving and stationary parts that represent a potential crush hazard.
	Instructions for Use: Indicates the need for the user to consult the instructions for use.
	EXPLOSION HAZARD Text with “EXPLOSION HAZARD” indicator will explain possible safety infractions if this equipment is used in the presence of flammable anesthetics.
	Contains electronic materials. Recycle and dispose of device properly in accordance with local, state and federal laws.
	Indicates the device manufacturer.



WARNING: Under no circumstances should the table be modified from its original design. Contact Pivotal Health Solutions if you need help with service.



DANGER: Possible explosion hazard if used in the presence of flammable anesthetics.

Installation & Unpacking:

A MINIMUM OF TWO PEOPLE ARE REQUIRED TO LIFT AND MOVE THE TABLE. LIFT THE TABLE BY THE BASE FRAME!



WARNING: Do not install/use this equipment adjacent to, or stacked with, other equipment as it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify they are operating normally.

After removing the top and side panels of the shipping crate, you may notice metal bands and plastic cable ties. These are used to secure various sections of the table and must be removed. Once all bands and cable ties are removed, the table must be lifted directly upward in order to clear all shipping restraints.


Once the table is out of the shipping crate, place table in a level location and inspect the table cushions, frame, cables, etc. for damage. If no damage is noted, plug in the table and test the elevation, drops, and any other options that are on your table. Contact Pivotal Health Solutions or your dealer with any questions or concerns.

Instructions for Damaged Merchandise: The contents of this shipment have been checked and packed by experienced personnel. If your company arranged the shipping, damage should be noted on the Bill of Lading before signing to accept the shipment, then articles damaged in transit should be reported at once to delivering carrier and a claim must be filed by you. If freight was arranged by Pivotal Health Solutions, note any damage on the Bill of Lading before signing acceptance of product and notify Pivotal Health Solutions right away. Failure to inspect for shipping damage prior to signing for the product may affect your warranty. We can neither be responsible for, nor can we accept the return of merchandise damaged in transit during shipment arranged by outside parties.



WARNING: Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the ErgoSpa and ErgoTherapy Treatment table including cables associated with the ErgoSpa and ErgoTherapy Treatment Table. Otherwise, degradation of the performance of this equipment could result.

Technical Specifications:

Base Model Number	EGSPT	EGPT
Model Name	ErgoSpa	ErgoTherapy
Rated Voltage	120V	120V
Dimensions	30"W x 73"L x 20-30"H	
Foam	2" High Density Foam Cushions with 1" memory foam	3" Touch Response Foam
Rated Frequency	50/60 Hz	
Rated Current	10A	
Fuse Type	No User Serviceable Fuse	
Lifting Capacity	450 lbs	
Duty Cycle	2 Minutes On, 18 Minutes Off	
Electrical Type	 Type B	
IP Rating	IPx4	
Power Cord (120V)	96 in (243 cm) cable length, 10A, unshielded	



WARNING: Keep table out of high moisture areas. For indoor use only.

Operating Conditions: This table should be operated, between 40° F (4.4° C) and 100° F (37.8° C), with relative humidity ranging from 30% - 80%.

Transport & Storage Conditions: This table should be transported and stored in temperatures between -40° C (-40° F) and 70° C (158° F) with relative humidity 10%-100%.

Expected Life: This product has an approximate expected life time of 10 years when correctly handled, serviced, and inspected in accordance with these instructions.

Design and Quality: Pivotal Health Solutions is certified in accordance with ISO 13485, the standard for the medical device industry.

Product Changes: Pivotal Health Solutions, Inc. reserves the right to make products changes without prior notice. Contact your Pivotal Health Solutions representative for advice and information about product upgrades.

Operation:



WARNING: Use of accessories and cables other than those specified or provided by Pivotal Health Solutions could result in increased electromagnetic emissions or decreased electromagnetic immunity and result in improper operation.



WARNING: Not for patient transport.



CRUSH HAZARD: Powered components used to elevate and lower this table present a potential crush hazard. KEEP CHILDREN AWAY FROM TREATMENT AREA. Allow only the patient and authorized staff in treatment area.



PINCH POINT: Always keep patient's hands positioned on top side of cushions when lowering, raising and tilting table to keep from potential pinch points.

Assisting Patient onto Table:

- 1) The practitioner or trained staff should always assist the patient on the table. Do not allow the patient to get on the table by him/herself.
- 2) The patient should check clothing for keys, wallet, belt, or any other items that may cause discomfort during treatment or damage upholstery.
- 3) Never leave patient unattended while on the table.

Table Operation:

- 1) To begin treatment, position the patient on the table.
- 2) If table is in lowered position, elevate to the desired height for treatment once the patient is in place.
- 3) Perform the treatment desired. Refer to the 'Operation' section and/or the individual component functions below for operation of specific table features.
- 4) After treatment, return the table to a level and straight configuration.

Assisting Patient off of Table:

- 1) Caution the patient not to get up from the table alone so as to prevent any strain that could void the treatment, and to ensure the patient is not lightheaded from lying down which can cause imbalance.
- 2) Allow patient to get full balance before coming to a standing position. Best practice is to keep a hand on the patient at all times.

Elevation:

- Use the Table Height Adjustment foot pedal or dual foot pedal to raise and lower the table height.

Adjustable back and/or midlift: (Available on select cushion configurations)

- Use Hand Control to lift or lower the elevating section.

ErgoSpa Adjustable Face Rest Base (Available on ErgoSpa model)

- Please face rest base posts into corresponding holes in end of cushion.

ErgoSpa Swivel Arm Extensions (Option on select Ergospa cushion configurations)

- Place the swivel arm post into corresponding hole on side of table cushion.

Preventative Maintenance:



WARNING: Disconnect table from power source before wiping down mechanical parts to avoid personal injury.

INSPECTION:

At least monthly the table should be thoroughly inspected for wear and tear, loose hardware and parts, and other damage.

- Inspect the table to make sure that there is no external damage or loose hardware. Tighten loose hardware. Hardware that does not tighten needs replacement.
- Inspect table for obvious signs of damage or wear such as cracked welds, loose bolts, frayed or damaged cords. Do not use a table with damaged cords.
- Check moveable components (electrical and non-electrical) to ensure functionality.
- Check components to ensure they lock and function properly.
- **Contact Pivotal Health Solutions with questions or concerns.**

LUBRICATION:

It is recommended that every six (6) months the table drive bearings be lubricated using a light machine oil such as 3-in-1 oil. Do not over lubricate as it is of no value and will collect dust and dirt. Wipe down remaining table mechanism with a clean rag.

Upholstery Cleaning & Care:



CAUTION: Read carefully, improper cleaning will void the warranty. Never use alcohol-based cleaning agents.

DISINFECTING: There is a disinfecting wipe on the market called *Protex Ultra Disinfectant Wipes*. Many of our customers use these.

FOR DAY TO DAY CLEANING: A solution of 10% mild household liquid dish soap with warm water, applied with soft damp cloth. Rinse with clean water and dry.

FOR STAINS: Dampen a soft white cloth in a one to one (1:1) solution of Fantastik® and water OR Formula 409® and water. Rub gently and rinse with a water dampened cloth.

FOR MORE DIFFICULT STAINS: Dampen a soft white cloth with a solution of household bleach (10% bleach / 90% water). Rub gently and rinse with a water dampened cloth to remove bleach concentration.

WHAT NOT TO USE: Using the wrong cleaning agents you will VOID YOUR WARRANTY and crack, dry out and destroy your vinyl. Do not use any cleaning agents that contain alcohol, harsh chemicals or abrasives.

Service:

Refer to Warranty section in this manual for specific warranty information.

When replacing worn parts, use genuine Pivotal Health Solutions, Inc. parts by contacting our service department. When ordering replacement parts:

- Ask for the service department, 800-743-7738
- Have the model number and serial number available
- Specify parts by the numbers/description below

Troubleshooting:

No Power	<ol style="list-style-type: none">1. Verify power supply connections.2. Check that outlet is working and breaker is not tripped.3. <i>If the problem persists, contact Pivotal Health Solutions.</i>
Elevation: Table will not raise or lower.	<ol style="list-style-type: none">1. Check to verify table is home by lowering all table sections flat in the horizontal direction.2. Check to see if cord running from foot control to control box is connected properly.3. Look for damage to controls.4. Make sure outlet is working properly.5. <i>If the problem persists, contact Pivotal Health Solutions.</i>
If you hear unusual noise.	<i>Contact Pivotal Health Solutions</i>

Technical Service Information:

Pivotal Health Solutions will make available, upon request, circuit diagrams, component part lists, descriptions, calibration instructions, or other information that will assist service personnel.

Resale or Disposal:

A therapy table is considered a medical device by the Food and Drug Administration. Therefore, it is necessary that Pivotal Health Solutions, Inc. be notified if the table is sold, destroyed, or otherwise disposed of. Please notify in writing providing your name and the serial number of your table to:

Pivotal Health Solutions
Attn: Quality
3003 9th Ave. SW
Watertown, SD 57201



Recycle and dispose of device properly in accordance with local, state and federal laws. Over the years, tons of electronics equipment with hazardous materials have been thrown away with standard garbage. Over time, these materials leech out of the electronic causing damage to the environment. It is important to try and properly dispose of retired devices in order to prevent damage to our environment.

Replacement Parts:

NOTE: These tables may have various cushion configurations. Please contact Pivotal Health Solutions for specific replacement cushion part numbers.

<u>Description</u>	<u>Part Number</u>
Ergospa Deluxe Adjustable Face Rest Base	UP DPOS-B
Ergospa Pivot Posi-tilt Face Rest Base	UP PPOS-B
Ergospa Swivel Arm Extensions	SVW-TT
ErgoSpa Basic Cushion set	EGSPT1108
ErgoSpa Liftback Cushion set	EGSPT1109
ErgoSpa Deluxe Cushion set	EGSPT1110
ErgoTherapy 1 Section Cushion set	EGPT1101
ErgoTherapy 2 Section Cushion set	EGPT1102
ErgoTherapy 3 Section Cushion set	EGPT1103
Single Foot Control Pedal	S1075
Dual Foot Control Pedal	S1077
Hand Control	S1195

Warranty:

Ergotherapy:

<https://www.phsmedicalsolutions.com/customer-service/service-and-warranty>

Ergospa:

<https://www.customcraftworks.com/customer-service/warranty>

Manufacturer Information:



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